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Stakeholder Perspectives on Efficient Allocation of **Paratransit**

VREF – MAC Research Forum

Wednesday, 6 December 2023















Motivation

- Make cities inclusive, safe, resilient and sustainable is recognized – SDG 11.2
- Access to social and economic opportunities – an indicator of population welfare
- Access disparity: a type of access difference that is linked to economic, social, or environmental disadvantage
- Equity: the commitment to eliminate access disparities and in its determinants









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Motivation

- Access is facilitated by Public transport – mostly Paratransit in SSA
- Passenger transport: the extent to which landuse and transport systems enable individuals to reach opportunities











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Motivation

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Current paratransit is inefficient & unsustainable

- Lack of equitable allocation
- Unreliable transport access for passengers
- Unreliable revenue stream for operators
- Unsafe road environment for pedestrians, road users, passengers, etc.

















Study Focus

Challenge Being Addressed

How can a Smart Paratransit **Allocation System (SPAS) be** co-formulated, co-developed, co-implemented, and coenforced in SSA cities: Accra-Ghana & Dar es Salaam-Tanzania?











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Study Approach





Study Activities

- **Completed and Ongoing**
- Comprehensive literature review
- Questionnaire survey
- Stakeholder Consultation
- Data analysis
- Synthesis and reporting











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Questionnaire survey

- Paratransit vehicle and operation costs
- GTFS-like data: routes, terminals, stops, fares
- **Stakeholder Consultation**
- Interview





Focus group discussion







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Questionnaire Survey

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- General vehicle characteristics
- Vehicle capital cost
- Basic vehicle route information
- Vehicle operation costs vehicle and labour
- Vehicle operation costs maintenance and administrative
- General background of vehicle operators















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Paratransit stops along routes - Accra

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Paratransit stops along routes – Dar es Salaam



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Preliminary Findings

- Operational Indicators Kilometres per vehicle per day, Fare revenue per kilometre, Passengers carried per vehicle per day, load factor, etc.
- Vehicle Indicators Vehicle availability at peak periods, Expenditure per kilometre on fuel, tyres, and maintenance, Fuel consumption, Kilometres per mechanical breakdown, Average age of fleet, etc.
- Personnel Indicators Number of personnel per vehicle, Expenditure per kilometre on salaries and wages, Kilometres per man hour, etc.









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Stakeholder Consultation

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- Stakeholder background & goals
- The current public transport system
- Route setup and fares
- Vehicle allocation & route ranking
- Service zones & delineation
- Passenger information system
- Operation procedures
- Capacity building needs

















Stakeholder Consultation

Stakeholder Consultation Workshop in Accra, Ghana









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Ongoing Activities

- Data analysis
- Stakeholder consultation
- Dissemination activities: reports, manuscripts, policy briefs, etc.













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Take Home Message

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- Good knowledge of the current public transport – Paratransit is vital to any policy framework
- Detailed performance indicators – fleet, operation, labor, maintenance, etc.
- Basis for evidence-based frameworks for public transport systems













